



Smartcall Technology Solutions (Pty) Limited

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| Name | Smartcall Technology Solutions (Pty) Limited |
| Legal status | Privately held company |
| Physical address and the address for receipt of legal service of documents | 15 Eastwood Road Dunkeld 2024 Johannesburg |
| Postal address | PO Box 412041 Craighall 2124 |
| Phone numbers | +27 (0)11 507 4779 (switchboard) +27 (0)11 507 4630 (customer care) |
| Facsimile number | +27 (0)86 650 1083 |
| Website address | http://www.smartcalltech.co.za |
| Email address | info@smartcalltech.co.za |
| Company registration number | 2000/006777/07 |
| VAT registration number | 4780246692 |
| Place of registration | South Africa |
| Directors and office bearers | Janene Matsukis |
| Membership of self-regulatory / accreditation bodies | http://www.waspa.org.za http://www.dmasa.org |
| Codes of conduct subscribed to | Wireless Application Service Providers Association Direct Marketing Association of South Africa |
| URL to code of conduct | http://www.waspa.org.za/code/index.shtml http://www.dmasa.org/dmasa/dma_load.php?str=1/10/17 |

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| Full price of goods and services | NA (information website only) |
| Manner of payment | NA |
| Terms of agreement and URL to access terms | http://www.smartcalltech.co.za |
| Times for dispatch of goods and performance of services | NA |
| Manner and period to access transaction records | NA |
| Return and refund policy | NA |
| Alternative dispute resolution code subscribed to | http://www.waspa.org.za |
| Access to alternative dispute resolution code | http://www.waspa.org.za/code/waspa_coc_11.0.pdf |
| Security procedures and privacy policy | http://www.smartcalltech.co.za |
| Minimum duration of agreements | NA |
| Cooling-off rights | NA |